



Important Notes:

YOU are the most important factor to your dog's ears coming up! Ear supports failing to work well is due to user error; read and follow the below instructions carefully.

DO NOT WAIT! Order supplies to insert ear forms at 4 months of age if the pup's ears are not up consistently.

Glucosamine is already in your pup's diet with TLC due to the New Zealand Green Lipped Mussels. However, give extra glucosamine supplementation through the first year or two to help strengthen your pup's ear cartilage. We even recommend using this product before there's a problem! It may prevent the need for supports in the first place, and is also excellent for joint health as your pup grows. Product: [Nutramax Dasuquin with MSM Chewables, Large Dog, 150 Count](#)

Do not use one pair of ear supports twice. Order another pair if needed.

Ear Support Instructions:

STEP 1: PREPARE THE EARS

Clean the ears of any dirt. Afterward, clean again with 3% hydrogen.

STEP 2: FIT THE EAR SUPPORTS

After your dog's ears are dry, practice fitting the ear forms in the proper place while treating your dog. [Watch This Video to View Proper Fitting](#)

STEP 3: PREPARE THE EAR SUPPORTS

Put Pattex (Classic) glue on the back side of the supports. DO NOT USE any super glue!

When you have about a 2mm layer of the glue on the supports (spread nicely on the whole back side of the support), wait 1-2 minutes for glue to start drying.

STEP 4: INSTALL THE EAR SUPPORTS

Have someone hold your pup's head still during installation. Be sure to treat them for being such a good pup! The side of the form that has been cut down on the ear support goes closer to the head of the dog. The sliced part of the support should fit nicely down the dog's earlobe. Adjust the support by pressing against the ear and slightly moving it up/down, left/right until you have all the way to the top of the ear covered.

STEP 5: TREATMENT OF THE DOG WITH EAR SUPPORTS

After installation, keep your pup calm for 10 minutes with a bone or otherwise long-lasting tasty treat. They will get used to the feeling of the forms while being distracted, and the glue will also dry during this time. Separate the pup from any other dogs so that the supports won't be destroyed while playing or biting. Leave the supports on for 10-14 days; they will fall off by themselves. Re-install supports if ears droop again.